

May 23, 2025

Important Laboratory Reminder for In-Network Providers to direct Members to AmeriHealth Participating Labs

Laboratory services

If you are a Participating Provider, you may bill only for covered services that you or your staff perform. Participating Provider offices are not permitted to submit claims for services that they have ordered but that have not been rendered. Billing of laboratory services performed by a contracted or non-contracted laboratory is not reimbursable to the non-rendering provider.

- The Plan requires you to direct Members to a participating outpatient laboratory provider for laboratory services and/or lab specimen testing, with the following exceptions:
- In an emergency.
- As otherwise required by law

The following participating contracted laboratory for outpatient services is available:

Laboratory	Service	Phone	Website
DrugScan	General Lab Services	See website for locations and contact information	https://www.drugscan.com/
Quest Diagnostics	General Lab Services	See website for locations and contact information	https://www.questdiagnostics.com/

To locate drawing stations for participating laboratories, use the Find a Doctor tool at <https://www.amerihealthcaritasnext.com/>

Once on the Provider Search screen, change the location in the upper right portion of the screen to a city and state or zip code based on where the Member would like to receive services, select the “Places by Type” search box, then enter the word “Lab” or “Laboratories”, and select the link for “Laboratory Services”. Search results for the Labs in your area will display.

Questions: If you have questions about this communication, please contact your Provider Account Executive or your state’s Provider Services department.